Following the launch of Phase 1 of the Electronic Submission System (ESS) in December 2023 to facilitate the preparation and processing of submissions under the Bankruptcy Ordinance (Cap. 6) and the Companies (Winding Up and Miscellaneous Provisions) Ordinance (Cap. 32), the Official Receiver's Office (ORO) announced the launch of Phase 2 of the ESS today (14 July) expanding the scope of digital services and enhancing efficiency and convenience in providing and receiving information and documents through the ESS.

With the launch of Phase 2 of the ESS, individual creditors can submit Proof of Debt forms and pay the prescribed fees to the ORO electronically round-the-clock and from anywhere via the Public Portal. Institutional creditors who need to submit a relatively large number of Proof of Debt forms from time to time can register an account under the Creditor Portal of the ESS to use bulk submission and payment functions for the purpose.

In Phase 2, there are also enhanced features to the existing PIP Portal of the ESS, allowing for electronic submission of a wider range of documents to the ORO from private insolvency practitioners, including, inter alia, trustees' accounts, liquidators' accounts, and notification of intention to apply for release.

The ORO encourages members of the public, creditors and insolvency practitioners to submit and receive information and documents electronically by making use of the ESS. Further information on the ESS, including details of its functions and features, is available on the ORO's website:

The Public Portal

https://www.oro.gov.hk/eng/our_services/electronic_submission_system/public_portal_bankrupt.html (for bankrupts)

https://www.oro.gov.hk/eng/our_services/electronic_submission_system/public_portal_credit or.html (for individual creditors)

The PIP Portal

https://www.oro.gov.hk/eng/our services/electronic submission system/pip portal.html

The Creditor Portal

https://www.oro.gov.hk/eng/our services/electronic submission system/creditor portal.html

Ends/Monday, July 14, 2025.