

## Official Receiver's Office's Hotline User Guide (2867 2448)

Please select the Language

1. Cantonese
2. English
3. Putonghua

Keys are available at the end of each flow, press "1" for "Repeat previous message", "0" for "Other matter", "7" for "Main Menu", "# for "Talk to Operator" and "\*" for "Quit".

### Main Menu

1. For debtor's application procedures for bankruptcy

2. For application procedures for search of bankruptcies, individual voluntary arrangement and compulsory winding-up

3. For enquiries about the progress of compulsory winding-up of companies and bankruptcies

4. For submission of Proof of Debt

5. For Individual Voluntary Arrangement procedures to be adopted by debtor or bankrupt

6. For a Simple Guide to Bankruptcy

7. For a Simple Guide to Compulsory Winding-up of Companies

8. For enquiries about how to get a certificate of discharge

9. To obtain information by facsimile

1. To obtain information on bankruptcy

1. To obtain the leaflet on "Frequently Asked Questions about Bankruptcy" and "Reasonable Domestic Needs of A bankrupt and his family"

2. To obtain the publication on "Simple Guide on Bankruptcy"

3. To obtain the leaflet on "Bankruptcy : The Main Processing Stages & Your Duties as a Bankrupt"

4. To obtain the leaflet on " Bankruptcy : Your Rights as a Creditor"

5. To obtain the leaflet on "Bankruptcy: How to Get a Certificate of Discharge"

6. To obtain the "Bankruptcy's Notice of Departure from Hong Kong"

7. To obtain Statement of "Annual Statement of Earnings and Property Acquired"and "Guide on Completion"

8. To obtain "Proof of Debt Form for Bankruptcy"

