

Data Specification for
Official Receiver's Office (ORO) Performance Pledge 2018-2019

The Performance Pledge 2018-2019 is provided by OFFICIAL RECEIVER'S OFFICE. This web service returns up-to-date data in XML format.

Item	Description	Note
article	The whole article of the performance pledge.	
para	The content of the performance pledge including introduction, ORO responsibilities, 2017-2018 achievements and 2018-2019 performance targets, meeting the performance targets, service improvements in 2017-2018, planned service improvements in 2018-2019 and effective monitoring.	

Data Specification for
Official Receiver's Office (ORO) Performance Pledge 2019-2020

The Performance Pledge 2019-2020 is provided by OFFICIAL RECEIVER'S OFFICE. This web service returns up-to-date data in XML format.

Item	Description	Note
article	The whole article of the performance pledge.	
title	The title of the performance pledge	
title1	Title line 1	
title2	Title line 2	
section	Section of the performance pledge	
heading	Heading of each section	
para	Paragraph in sections	
ul	Unordered list	
ol	Ordered list	
li	List item	
table	2018-2019 Achievements and 2019-2020 Performance Targets table	
SERVICES	Collection of services covered in Achievements and Performance Targets table	

service	Service item	
name	Service name	
stdResp	Service standard response that includes standard response time, achievement and target	
stdRespTime	Service standard response time	
achievement	Service standard response time achievement	
target	Service standard response time target	
year	Year of the achievement or target	
rate	Rate of the achievement or target	
missionStmt	Mission statement	
address	Address	
addr1	Address line 1	
addr2	Address line 2	
addr3	Address line 3	
addr4	Address line 4	
rem	Inline remark	
remDetails	Remark details	

remDetail	Remark details item	
remid	Remark ID	
remContent	Content of the remark item	

Data Specification for
Official Receiver's Office (ORO) Performance Pledge 2020-2021

The Performance Pledge 2020-2021 is provided by OFFICIAL RECEIVER'S OFFICE. This web service returns up-to-date data in XML format.

Item	Description	Note
article	The whole article of the performance pledge.	
title	The title of the performance pledge	
title1	Title line 1	
title2	Title line 2	
section	Section of the performance pledge	
heading	Heading of each section	
para	Paragraph in sections	
ul	Unordered list	
ol	Ordered list	
li	List item	
table	2019-2020 Achievements and 2020-2021 Performance Targets table	
SERVICES	Collection of services covered in Achievements and Performance Targets table	

service	Service item	
name	Service name	
stdResp	Service standard response that includes standard response time, achievement and target	
stdRespTime	Service standard response time	
achievement	Service standard response time achievement	
target	Service standard response time target	
year	Year of the achievement or target	
rate	Rate of the achievement or target	
missionStmt	Mission statement	
address	Address	
addr1	Address line 1	
addr2	Address line 2	
addr3	Address line 3	
addr4	Address line 4	
rem	Inline remark	
remDetails	Remark details	

remDetail	Remark details item	
remid	Remark ID	
remContent	Content of the remark item	

Data Specification for
Official Receiver's Office (ORO) Performance Pledge 2021-2022

The Performance Pledge 2021-2022 is provided by OFFICIAL RECEIVER'S OFFICE. This web service returns up-to-date data in XML format.

Item	Description	Note
article	The whole article of the performance pledge.	
title	The title of the performance pledge	
title1	Title line 1	
title2	Title line 2	
section	Section of the performance pledge	
heading	Heading of each section	
para	Paragraph in sections	
ul	Unordered list	
ol	Ordered list	
li	List item	
table	2020-2021 Achievements and 2021-2022 Performance Targets table	
SERVICES	Collection of services covered in Achievements and Performance Targets table	

service	Service item	
name	Service name	
stdResp	Service standard response that includes standard response time, achievement and target	
stdRespTime	Service standard response time	
achievement	Service standard response time achievement	
target	Service standard response time target	
year	Year of the achievement or target	
rate	Rate of the achievement or target	
missionStmt	Mission statement	
address	Address	
addr1	Address line 1	
addr2	Address line 2	
addr3	Address line 3	
addr4	Address line 4	
rem	Inline remark	
remDetails	Remark details	

remDetail	Remark details item	
remid	Remark ID	
remContent	Content of the remark item	

Data Specification for
Official Receiver's Office (ORO) Performance Pledge 2022-2023

The Performance Pledge 2022-2023 is provided by OFFICIAL RECEIVER'S OFFICE. This web service returns up-to-date data in XML format.

Item	Description	Note
article	The whole article of the performance pledge.	
title	The title of the performance pledge	
title1	Title line 1	
title2	Title line 2	
section	Section of the performance pledge	
heading	Heading of each section	
para	Paragraph in sections	
ul	Unordered list	
ol	Ordered list	
li	List item	
table	2021-2022 Achievements and 2022-2023 Performance Targets table	
SERVICES	Collection of services covered in Achievements and Performance Targets table	

service	Service item	
name	Service name	
stdResp	Service standard response that includes standard response time, achievement and target	
stdRespTime	Service standard response time	
achievement	Service standard response time achievement	
target	Service standard response time target	
year	Year of the achievement or target	
rate	Rate of the achievement or target	
missionStmt	Mission statement	
address	Address	
addr1	Address line 1	
addr2	Address line 2	
addr3	Address line 3	
addr4	Address line 4	
rem	Inline remark	
remDetails	Remark details	

remDetail	Remark details item	
remid	Remark ID	
remContent	Content of the remark item	

Data Specification for
Official Receiver's Office (ORO) Performance Pledge 2023-2024

The Performance Pledge 2023-2024 is provided by OFFICIAL RECEIVER'S OFFICE. This web service returns up-to-date data in XML format.

Item	Description	Note
article	The whole article of the performance pledge.	
title	The title of the performance pledge	
title1	Title line 1	
title2	Title line 2	
section	Section of the performance pledge	
heading	Heading of each section	
para	Paragraph in sections	
ul	Unordered list	
ol	Ordered list	
li	List item	
table	2022-2023 Achievements and 2023-2024 Performance Targets table	
SERVICES	Collection of services covered in Achievements and Performance Targets table	

service	Service item	
name	Service name	
stdResp	Service standard response that includes standard response time, achievement and target	
stdRespTime	Service standard response time	
achievement	Service standard response time achievement	
target	Service standard response time target	
year	Year of the achievement or target	
rate	Rate of the achievement or target	
missionStmt	Mission statement	
address	Address	
addr1	Address line 1	
addr2	Address line 2	
addr3	Address line 3	
addr4	Address line 4	
rem	Inline remark	
remDetails	Remark details	

remDetail	Remark details item	
remid	Remark ID	
remContent	Content of the remark item	

Data Specification for
Official Receiver's Office (ORO) Performance Pledge 2024-2025

The Performance Pledge 2024-2025 is provided by OFFICIAL RECEIVER'S OFFICE. This web service returns up-to-date data in XML format.

Item	Description	Note
article	The whole article of the performance pledge.	
title	The title of the performance pledge	
title1	Title line 1	
title2	Title line 2	
section	Section of the performance pledge	
heading	Heading of each section	
para	Paragraph in sections	
ul	Unordered list	
ol	Ordered list	
li	List item	
table	2023-2024 Achievements and 2024-2025 Performance Targets table	
SERVICES	Collection of services covered in Achievements and Performance Targets table	
service	Service item	

name	Service name	
stdResp	Service standard response that includes standard response time, achievement and target	
stdRespTime	Service standard response time	
achievement	Service standard response time achievement	
target	Service standard response time target	
year	Year of the achievement or target	
rate	Rate of the achievement or target	
missionStmt	Mission statement	
address	Address	
addr1	Address line 1	
addr2	Address line 2	
addr3	Address line 3	
addr4	Address line 4	
addr5	Address line 5	
addr6	Address line 6	
rem	Inline remark	

remDetails	Remark details	
remDetail	Remark details item	
remid	Remark ID	
remContent	Content of the remark item	